



The Clarity Factor: The Four Secrets to Being Clearly Understood

Ray DiZazzo

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Most of us go through life grappling with day-to-day, seemingly unrelated problems. What we fail to realize is that almost all of these problems can be traced back to ineffective communication. The Clarity Factor suggests that we refocus all the energy we put into solving everyday problems on changing the methods of communication that create the difficulties in the first place.

This charming, easy-to-read parable follows Gloria Donovan, a frustrated working mom, as she meets a stranger who teaches her four simple guidelines for improving her communication skills. As she implements these steps into her daily life, Gloria is surprised to find that people begin to not only listen to her, but understand her, and many of her troubles are resolved. Through her example, this story illustrates how anyone can improve relationships and eliminate hardships in both the personal and professional spheres through effective communication.

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